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**As part of our pandemic risk management series,
ABA Insurance Services is committed to sharing important information
with you through weekly SafeAlerts.**

Please be advised that your client(s) insured through ABA Insurance Services will receive this notification as part of ABA Insurance Services' ongoing education program. Please contact your underwriter at ABA Insurance Services should you have any questions. We thank you for your business.



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Managing the COVID-19 Transmission Risk In The Bank Environment

As we all learn more about how COVID-19 spreads, attention has turned to the risks of surface transmission, especially now as states are cautiously beginning to allow businesses to reopen.

Paul Benda, Senior Vice President of Risk & Cybersecurity Policy at American Bankers Association (ABA), has researched and produced a white paper on the latest science on how COVID-19 is transmitted, and explores prudent steps to help minimize the spread. He addresses risk factors associated with common bank items such as ATM keypads and paper currency. This guide is available at aba.com/news-research/references-guides/confronting-covid-analysis-surface-contamination-risks

There's also an accompanying, 15 minute podcast where Paul addresses an additional risk factor that is often overlooked but probably more important to consider: your bank's HVAC system, especially the airflow within your building or customer service area. This ABA podcast is available at bankingjournal.aba.com/2020/04/podcast-managing-covid-19-transmission-risk-in-the-bank-environment/

"Returning to Normal Operations" webinar recording from American Bankers Association available to ABA members and nonmember banks

ABA's recent webinar on returning to normal branch and office operations is now available for ABA members and nonmember banks to download at no cost. ABA's Paul Benda and officials from the Treasury Department and the Department of Homeland Security provided recommendations to help banks consider a risk-based approach to returning to offices, identify common practices and develop an understanding of which authorities have jurisdiction over different virus mitigation measures. For more information and to download the webinar, visit aba.com/training-events/online-training/return-to-normal-operations

COVID related resources from American Bankers Association (ABA)

ABA has established a Coronavirus resource center, which contains a range of resources to assist banks as they respond to the COVID-19 pandemic. Resources are curated daily to include the latest actions and guidance from the federal government, business continuity planning recommendations, consumer tips and more, with many available to both ABA members and nonmembers. Visit aba.com/banking-topics/risk-management/incident-response/coronavirus

You can access additional loss control resources on a variety of topics such as pandemic, cybersecurity, wire fraud, employment practices and more on ABA Insurance Services' blog at [Insights on abais.com](https://insights.onabais.com)

Please share with your clients who may be interested or may benefit from this SafeAlert. For questions on our professional lines, bond, cyber or P&C programs for financial institutions, you can reach me at 216-220-1339 or jfaulkner@abais.com.



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